



Attach your taxi receipt or ticket here.

Please only enclose original taxi receipts and/or tickets, no copies.

Apply for delay compensation

1. How did you originally plan to travel with us?

From: To:

When (date and original dep. time): Which bus/train:

Please attach original paper ticket and/or taxi receipt at top, and/or provide your card number (UL or SL), or your phone number if you traveled with a mobile or app ticket below.

UL or SL-card number or mobile phone number:

2. What went wrong? (Continue on next side if needed)

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.....

3. Did you travel in some other way instead? If so, how?

Taxi

From: To:

If you shared taxi with other people, please provide names

.....
.....

Travelled in another way:

.....
.....

4. Cash compensation to your bank account:

Bank name:Clearing/IBAN/SWIFT/BIC and Account number.....

Delayed more than	Ticket price reimbursed with	If you travelled with a period ticket you will be compensated with a sum based on average trips made with the period ticket. A full compensation table for this can be found at www.ul.se .
20 min	50 %	
40 min	75 %	
60 min	100 %	

→
TURN



First and last name:

Address:

E-mail: Phone number: Signature
and date:

Please check that you have provided correct and necessary information. Only complete application can be administrated. Fraud will be reported.

Terms and conditions for our delay compensation can be found at **www.ul.se**. If you have questions you are welcome to contact **UL Customer Service** at **0771 – 14 14 14** or **kundservice@ul.se**. Send your application to **Region Uppsala Trafik och Samhälle, Svarspost 20211201, 75853 Uppsala** (postage stamp not needed).

