



Application for delay compensation

1. How did you plan to travel with UL's traffic or with a UL ticket?

Bus number: _____ SL commuter train Mälartåg

2. Which type of ticket did you travel with?

Digital ticket Paper ticket

For tickets in the UL-app, state your phone number. For UL-cards, state your UL card number.

3. How did you plan to travel?

And at what time?

From:	Date:
To:	Departure time:

4. How delayed was your journey?

20-39 minutes 40-59 minutes 60 minutes or more I traveled another way

5. What went wrong? (Continue on another paper if necessary)

7. How did you travel instead?

With taxi With a car that I own Other transport (for example train ticket)

Describe why an alternate journey was the best option for you. If you shared a taxi, please provide their names.

8. Your contact information (lines marked with * is mandatory for compensation by bank deposit)

First and last name*:

Street address, postal code and town/city*:

E-mail address:

Phone number:

Your bank account details: (Bank, clearing number and account number (or IBAN/SWIFT/BIC))